

The logo for Rendezvous, featuring a large, stylized 'Z' in the background and the word 'rendezvous' in a blue, lowercase sans-serif font.

Rendezvous – your solution for meeting room and resource management in hospitals and healthcare



Typical scenario: a specialist needs a meeting room – in 10 minutes. With a data projector. It's a critical case requiring last-minute collaboration. You try to find a room but there's confusion. Is Meeting Room 105 free or not? Does it have a working projector? You cannot reach your scheduler to confirm anything.

Bottom line: *Your scheduling system has failed you – again.*

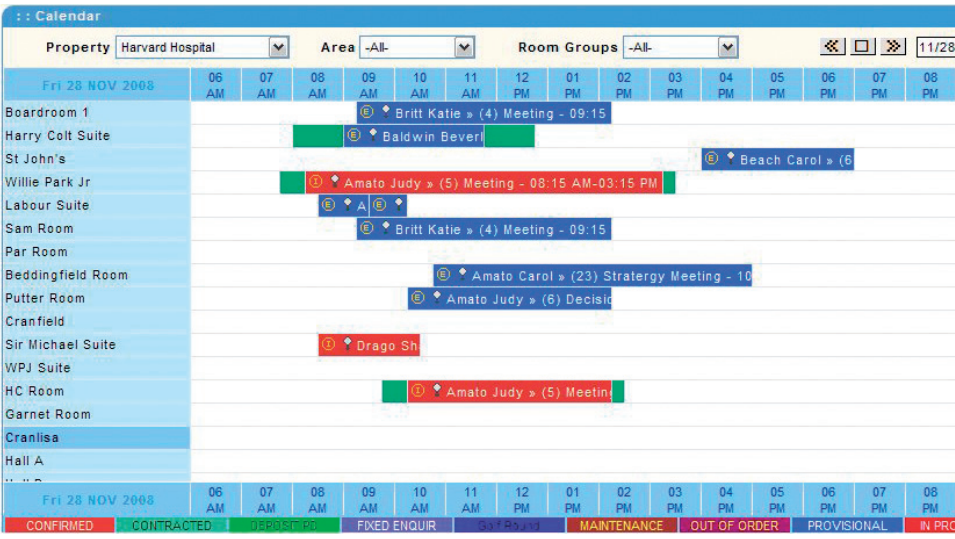
In terms of efficiency, the hospital and healthcare management systems sector presents a particular challenge. The pace is always urgent, room availability is limited and accuracy is essential. You must have a totally reliable system.

Rendezvous is the advanced, browser-based meeting room, resource and catering management solution from NFS Hospitality. Designed for reliability, Rendezvous gives you the critical functionality required to integrate the management of all your resources – your meeting and conference rooms, your A/V equipment and your video conferencing, efficiently and economically. The system also covers your technicians, training facilities, visitors, and even maintenance. If you are a multi-site operator, Rendezvous facilitates room assignment and other resources across your estate.



Stephanie Ellrott, Manager, Meetings & Events, at the Royal College of Physicians in London, says: *“We run large conferences, seminars and other events and have been using Rendezvous for many years. Rendezvous is both an excellent system for managing large meetings and also a simple tool for our staff to use for internal room bookings. All our staff now rely on being able to check room availability on a 24/7 basis, book simple rooms on-line and request larger facilities using the self service interface.”*

Beaumont Hospital in Dublin also uses Rendezvous. Brian Hogan, Administrator, says: *“Rendezvous has helped us get much better use of our rooms and facilities. We now achieve high utilization and a good balance between internal meetings and other events that also use the same facilities, for example, medical conferences and training of new staff across our district.”*



Brian continues, "The easy to use and very graphical calendar management is ideal for making important decisions on where to locate meetings. We also find the self-service interface very valuable for our staff to request rooms, catering and other facilities, with immediate confirmation back by email, saving a lot of administrative time."

Left: Multi-property calendar for instant availability



Why Rendezvous?

Rendezvous gives you:

- 100% browser-based technology, making deployment and support simple and cost-effective – no desktop installation required.
- A self-service module (EUI). This benefits any administrative user as it enables staff and provides more extensive functionality, including a calendar display of meeting room status.
- Enjoy complete management of catering and A/V including:
 - menu management
 - resource inventory handling
 - automated room set-up and tear-down
 - maintenance ticket management
- Better manage and utilize your space with over 200 standard reports, a custom query tool, plus the ability to access data and create your own reports with the use of Crystal Reports.

Left: Automatic notification sent to a Blackberry

- Reception and visitor handling, including security features and customizable badges.
- Powerful Outlook and Exchange integration, providing all staff with quick and easy access to room and resource availability on a 24/7 basis.
- Instant communication with service departments (A/V, catering, security, setup crews, etc.), based on the unique Rendezvous Tracker.
- Information on last-minute changes via the automated notification features, providing real-time delivery of changes directly to your email or Blackberry.
- A more "green", energy-saving operation, maximizing use of space and minimizing energy use.
- A global 24/7 helpdesk and complete range of installation, training and integration services by our professional services staff.

More information and case study material can be found on the Rendezvous website www.myrendezvous.net. To discuss your specific needs and requirements and to request a presentation, please contact us at sales@nfs-hospitality.com or by phone at 917 210 8205. Rendezvous is used by leading medical facilities in the USA (e.g. Jackson Memorial Hospital in Florida) and internationally.

NFS is a leading international provider of software solutions for the corporate, healthcare and hospitality industries with corporate offices in the USA, UK, Ireland and South Africa.



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